



# Caring support when it's needed most

The UnitedHealthcare Cancer Support Program (CSP) provides compassionate guidance and answers for you or a family member who's faced with cancer.

## How does it work?

If you're preparing for cancer treatment or have already started, a nurse can help you navigate treatment options and find a network provider from a high-quality Centers of Excellence (COE) facility. Here's more of what you can expect:



**Connect with a nurse** specially trained in oncology for support throughout your treatment journey



**Get help exploring your options**, finding answers to questions, and managing symptoms and side effects



**Receive support** working with your doctors, so you feel informed to make decisions for your health



**Access digital tools** to help provide real-time guidance and identify care needs immediately

## Learn more

Call an oncology nurse at **1-866-936-6002, TTY 711**, from 7 a.m. to 7 p.m. CT, Monday through Friday, or visit [myuhc.phs.com/cancerprograms](https://myuhc.phs.com/cancerprograms).

# 180K+

members supported since 2007<sup>1</sup>

# 96%

of members were satisfied with their Cancer Support nurse<sup>2</sup>

# United Healthcare

<sup>1</sup> Optum® Internal Analytics, 2007–2021.

<sup>2</sup> UnitedHealthcare book of business, Consumer Health Survey, Average FY 2020.

Net Promoter, Net Promoter System, Net Promoter Score, NPS and the NPS-related emoticons are registered trademarks of Bain & Company, Inc., Fred Reichheld and Satmetrix Systems, Inc.

**This program should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room.** The information provided through this service is for informational purposes only and provided as part of your health plan. The nurse cannot diagnose problems or recommend treatment and is not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. This nurse support service is not an insurance program and may be discontinued at any time.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates.