



**Experience the
Coast Difference.**

COAST
PROFESSIONAL, INC.®

Founded in 1976, Coast Professional, Inc., is an accounts receivable management company built on the principles of providing ethical, compliant, and compassionate recoveries for our clients. Partnering with Coast provides your office the services of a top-performing collector specializing in government-based debt. We bring unmatched resources, FISMA compliance, the ability to collect in all 50 states, and an unwavering commitment to perform business ethically with your constituents in mind.

Examples of Debt Types We Service

Court Fines & Fees
Municipal Debts
Tax Recovery
Ordinance Violations

INDUSTRIES SERVED



SERVICE OFFERINGS



COAST BY THE NUMBERS

1976 Coast was founded and has been providing collection services since 1976.

50 states Coast is licensed, bonded, and approved to provide collection services (where required).

100's of thousands of dollars collected for clients each business day.

CORE COMPETENCIES

- FDCPA, TCPA, FCRA, FACTA, FERPA, HIPAA, & UDAAP compliant
- A+ Better Business Bureau Rating
- 2023, 2017 BBB Torch Award for Ethics
- Significant access control for information security
- Award winning training program (Training Apex)
- Comprehensive disaster recovery plan
- Ability to collect in all 50 states
- ISO 9001:2015 certified

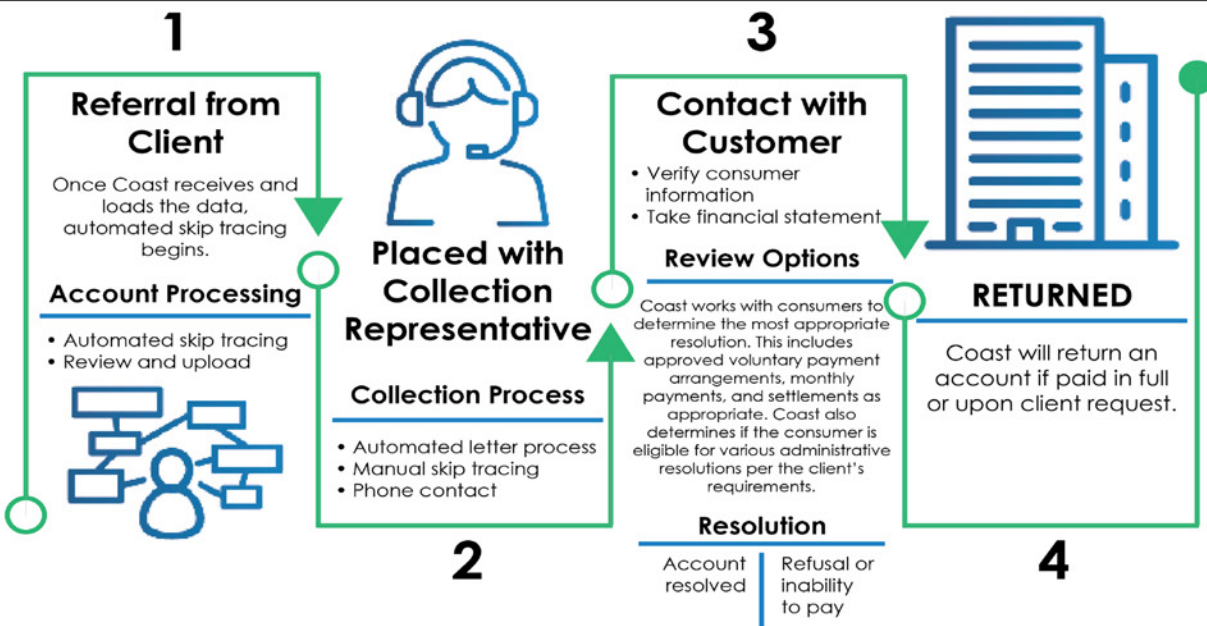


- One-on-one service from our dedicated operational staff
- Coast vendors are required to meet all security, operational, and client requirements
- Active member in professional organizations including ACA International and International Association of Commercial Collectors (IACC)
- More than \$316,000 in charitable donations since 2019

- FISMA/NIST Compliant, IRS Publication 1075/4812, PCI-DSS Compliant, Red Flags, and GLBA
- Voice analytic technology monitors real-time conversations
- Web-based client portal
- Dedicated business analytics department to deliver portfolio insights
- Advanced telephone infrastructure with call recording and routing capabilities
- Annual SOC 2 Type 2 compliance audits

- A top performing contractor for federal and state government clients
- Nearly 5 (five) decades of collection agency experience
- Results driven operational process
- Highly trained staff
- Surge capacity ability for call volume fluctuation
- Best Places to Work in Collections- six time awardee

COLLECTION PROCESS



AWARDS & RECOGNITION





Compliance.
Compassion.
Confidence.
Coast.

Contact us at:

Sales@coastprofessional.com

www.coastprofessional.com

Office Locations

Nationwide Presence

